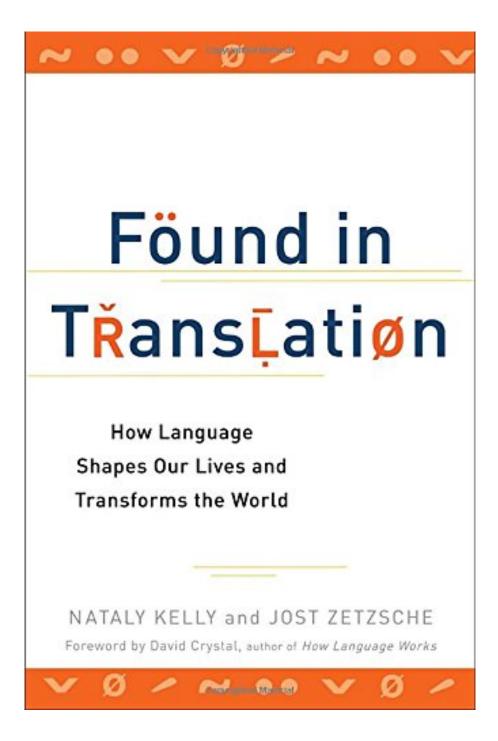


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Most helpful customer reviews

21 of 21 people found the following review helpful.Enjoyable, Informative and Entertaining ReadBy Barry S. OlsenJust finished reading "Found in Translation" on a long flight home from Latin America. I enthusiastically

recommend it to anyone who works with foreign languages, has studied a foreign language, or is curious or even skeptical about the value of learning another language. As the authors show, translation is in everything, whether we recognize it or not. Nataly Kelly and Jost Zetzsche have pulled back the curtain to show us how the often unseen language industry keeps 21st century government, commerce, culture, and religion humming along.

If you work as a translator or interpreter, reading the book will inspire you. Give it to your friends and family, and they will be entertained as they learn about what you do. If you know little about foreign languages or translation, reading this book will take you places you have never been and give you a glimpse of what it is like to be on the border where two languages--two cultures--meet and what it is like to shoulder the burden of helping both sides understand one another.

16 of 16 people found the following review helpful.

How and why "humanity depends on translation for its successful functioning"

### By Robert Morris

As co-authors Nataly Kelly and Jost Zetzsche point out, the word "translation" comes from the Latin word "translatus," which means "to carry over or...build relationships" and the possibilities for which relationships van be built and/or sustained can be almost unlimited. Winston Churchill once observed that the United States and England are separated by a common language. The barriers to effective communication can be linguistic, cultural, anthropological, and neurological. Moreover, there are multiple forms of verbal and non-verbal communication. So what can be "found in translation"? Again, the possibilities are almost unlimited.

Here are a few examples of those that Kelly and Zetzsche discuss in the first four chapters:

Chapter 1. "Saving Lives and Protecting Rights": The Global Public Health Intelligence Network (GPHIN) is an electronic public health early warning system developed by Canada's Public Health Agency, and is part of the World Health Organization's (WHO) Global Outbreak and Alert Response Network (GOARN). This system monitors Internet media, such as news wires and websites, in seven languages in order to help detect and report potential disease outbreaks around the world. Initially, only two languages (English and French) were involved but later used nine languages that substantially increased the nature and extent of sharing important healthcare information, especially potential health crises.

Chapter 2. "Waging War and Keeping the Peace": The absolutely essential role of translators during the war crimes trials at Nuremberg at the Palace of Justice in in 1945-1946. Kelly and Zetzsche focus on Peter Less, a German/American, who translated the testimony of 24 of the captured German leaders, including Hermann Göring, Rudolph Hess, and Martin Bormann. The accuracy of the questions asked and responses to them as well as introductions, instructions, prosecution and defense arguments, and closing remarks could all be viewed as matters of literally life or death.

Chapter 3. Doing Business and Crossing Borders": The example in this chapter I personally found most interesting involves the translation needs of United Airlines. "Each month, we translate between one hundred forty-four thousand and three hundred fifty-five thousand words into eleven languages," explains Theophannie Theodore, senior manager of international reliability -- eCommerce at United. And that volume covers a range during a normal 24-hour period. Given the nature and extent of globalization, and given how tricky nomenclature in the airline industry has always been, it is necessary for United to create a multilingual glossary of airline specific terminology every time it adds a new language as when, for example, there is a merger or strategic alliance with another airline.

Chapter 4. "Sharing Stories and Spreading Religion": I found this to be one of the most entertaining chapters

as Kelly and Zetzsche examine a number of complicated situations in which effective translation was also essential. They even return in tome to the Nestorians (or Church of the East) founded by Nestorius, Patriarch of Constantinople from 428-431, whose missionaries were often controversial as they struggled to share their faith. As you can well imagine, there were frequent and sometimes violent disagreements concerning translations of the Bible, for example, as well as concerning the meaning of passages that suggest articles of faith. More recently, Clairol launched a curling iron called the Mist Stick in 2006 and soon there was a serious problem: in Germany, the word "mist" means "manure." Kelly and Zetzsche suggest that those who are fans of Sierra Mist should not expect to find any when traveling in Germany.

These are among the dozens of specific passages that caught my eye:

o The Seventy-Million Dollar Word (Pages 3-6)

o High-Stakes Interpreting at Nuremberg (33-36)
o America's Language Problem (44-47)
o Extreme Interpreting at the United Nations (53-55)
o Interpreter in Chief (55-58) for Presidents Johnson, Nixon, Ford, Carter, Reagan, George H.W. Bush, and Clinton
o The Most Translated Airline in the World (76-78)
o Translation on the Orient Express (96-98)
o The Bold and the Beautiful (137-139)
o It's Raining Falafel (176-178)
o Take Me Out to the Ballgame (186-187)
o Ideas Worth Spreading Beyond English (207-210)
o Beam Me Up, Babelfish (223-225)

Accurate and sufficient translation can help people to "find" knowledge, understanding, and wisdom but as these and other examples suggest, there are formidable challenges and barriers that must be overcome. Quite literally, as the book's subtitle correctly suggests, language really can shape our lives and transform the world because, David Crystal observes in the Foreword, "multilingual humanity depends on translation for its successful functioning." I commend Nataly Kelly and Jost Zetzsche on Found in Translation, a brilliant achievement. Bravo!

16 of 17 people found the following review helpful.

The global reach of a relatively unknown industry

By Judy Jenner

As a veteran of the languages industry, I am beyond thrilled with the publication of this fantastic and timely work of non-fiction. Finally, a book that will reveal to the general public how and why translation and interpreting matter. This fine work of non-fiction proves its point in a eloquent, yet easy-to-read tone; one that makes you want to recommend this book to all your friends and family so they will, once and for all, understand that you are not translating manuals about cosmetics patents in your spare time while you transition into another profession. This \*is\* a fantastic profession and the T&I industry is a multi-billion dollar business with far-reaching global influence. It influences a large part of our world, and we don't even know it (yet). While Found in Translation is intended for non-linguists, every languages professional should own a copy of this book for inspiration and insight. I was truly surprised by how much I learned from this book, particularly about languages of lesser diffusion. The anecdotes and stories about the people who make our profession are truly fascinating. And who knew the International Space Station needs interpreters? Wow: interpreters' influence extends to space. How fantastic is that? This should be required reading for language professionals and for everyone who comes in contact with languages -- which is, essentially, everyone. Penguin/Perigree better start printing more books!

I was also lucky enough to receive an early copy as well as the manuscript, which is why I am able to review this book on the day it's officially published. I wrote a review for a British magazine, which can be read in its entirety on the Found in Translation website: [...]

This is writing about languages at its best. Even though the book has two authors, it flows very well. I am rereading it this week, and I am quite inspired once again.

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